

Built by GPs for GPs



CQC Ready

The most robust
regulatory shield
available
for General
Practice.



Get equipped. Get CQC Ready.



Shield against pitfalls

Eliminate regulatory fear



Gain resillience

Take control of quality



Reduce practice stress

Improve patient care




**GENERAL PRACTICE
AWARDS 2025**

**We've been shortlisted for the
Digital Solutions Provider of the Year Award**

From
£499/
annum



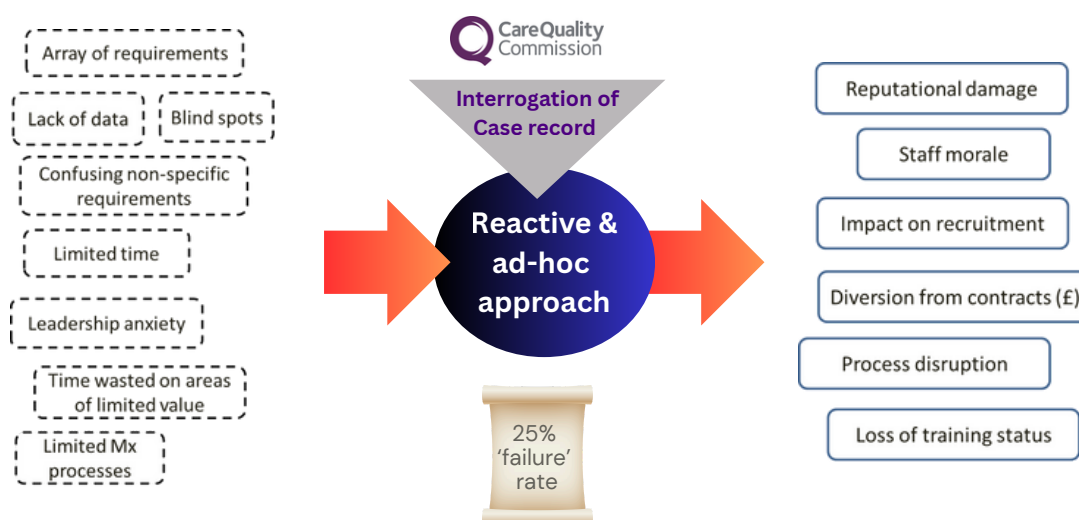
By Instruxo

On your side



We live in your world too

Demographic change, access demands, left-shift, funding challenges, fear of the regulator. As GPs we are up against it. Lots of pressures are outside our influence, but after seeing the impact of CQC inspection's on colleagues, we thought - 'surely there is a better way to approach quality assurance'...and so we went about building a platform that could help us all ..



“As a GP Partner, CQC compliance used to feel like a constant cloud hanging over us – time-consuming, stressful and often unclear. Since we started using CQC-Ready, that pressure has eased massively.

It breaks down the CQC requirements into clear, GP language that we understand, allowing us to prioritise the areas that need attention. CQC-Ready is taking us from a reactive approach of quality assurance to being more consistently prepared.

**Dr David Smith, GP Principal, The Corner Surgery,
Chair, Sefton Local Medical Committee**





CQC Ready

Is unique in helping you solve the regulatory challenge

Built by GPs for GPs, CQC Ready incorporates extensive intelligence, providing tailored and dynamic prioritisation. It is highly specific to UK General Practice regarding clinical and organisational requirements

Reactive &
ad-hoc
approach



Proactive &
systematic
approach

On testing - CQC Ready predicted key question outcomes with 96% accuracy against real inspections

End to end, no-one does what we do

General Practice specific

AI powered intelligence

Coordinated team approach

Stay in your world

Authentic DEMO Surgery

Accurate mock inspection

Personalised prioritisation

Powerful evidence translation

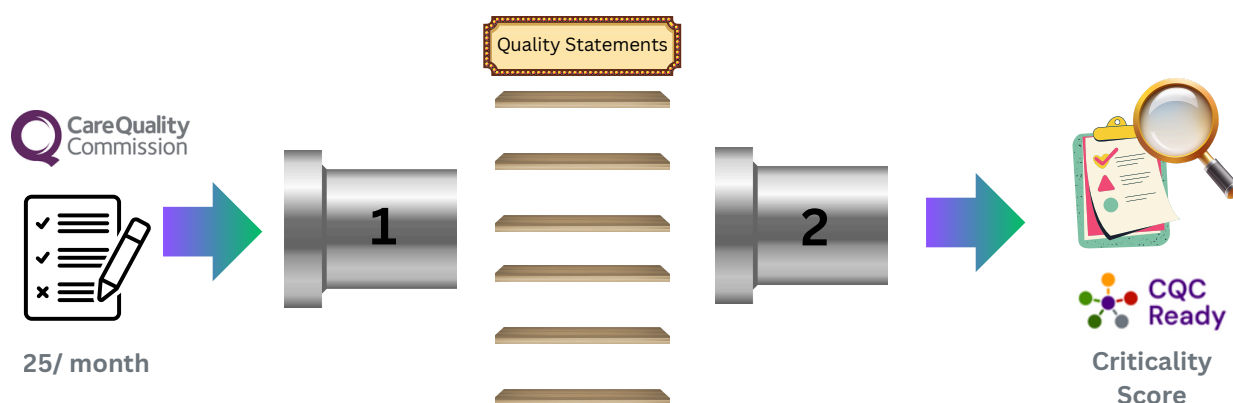
Practice & PCN Collaboration

Chart CQC metrics



Incorporates AI powered intelligence

Our surveillance pipeline has read 100s of GP inspections and we've validated its accuracy to 98%. After identifying themes we program the criticality into our algorithm to help provide an accurate indicative score and bespoke prioritisation.



Flexibly works on your level

CQC Ready is not all or nothing. Use which aspects work for your practice
- from pick-and-choose, to end-to-end support





CQC Ready

Delegate and work as a team..

Quality assurance no longer needs to land on one or two people. Delegate whole domains - and with individual prioritisation staff know what to tackle first. Superusers can view the whole practice.

Bespoke
Prioritisation

John Smith's assignments

My questions My tasks

Meaningful annual medication review - any patient Medication / Medication Review Process Safe Effective Responsive Critical	Evidence of polypharmacy Structured Medication Review (SMR) Medication / Medication Review Process Safe Effective Responsive Critical	Meaningful annual medication review - age > 75y Medication / Medication Review Process Safe Effective Responsive Critical
Safety Alert: SGLT2 inhibitors counselling re serious risk Medication / Medication Safety Alerts Safe High	Arrangements for raising concern to NHS England CD Accountable Officer Medication / High Risk Drugs 2: Controlled Drugs Safe High	Clinical Searches & case review demonstrate optimum care: Diabetes Health promotion / Long Term Condition Searches (CQC) Effective High
Safe handling of requests for repeat medications Medication / Medication Review Process Safe High	Safety Alert: On two or more Renin-Angiotensin System Drugs Medication / Medication Safety Alerts Safe High	MHRA Safety Alerts: Process to review, share, act Medication / Medication Safety Alerts Safe Well Led High

"The platform is user-friendly, making compliance easy and allowing us to focus on quality care. Your guidance has helped me understand the system better, and I now feel confident managing our compliance needs. I would highly recommend CQC Ready to other practices

Sarah Thompson, Practice Manager, Ainsdale Medical Centre

..our DEMO Surgery

Enables you to have play while checking out 100s of items of authentic evidence



Self-assessment is user friendly

Using our Getting Started guide - an initial full practice assessment can be completed in two hours.

Questions

Insulin education and CBG monitoring process including issue of monitors
▶ 1 item of evidence

Anticoagulants: DOAC monitoring process
▶ 1 item of evidence

Anticoagulants: Warfarin monitoring process
▶ 1 item of evidence

Corticosteroids: Steroid cards issued for applicable
▶ 1 item of evidence

CQC scoring

Safe Good Effective Requires improvement Caring Good Responsive Good Well Led Requires improvement

Safe

Safety is a priority for everyone and leaders embed a culture of openness and collaboration. People are always safe and protected from bullying, harassment, avoidable harm, neglect, abuse and discrimination. Their liberty is protected where this is in their best interests and in line with legislation.

S1 - Learning culture
Progress: 100%
Priorities: Clinical Team Meetings - Agenda, notes and actions; Risk management - Active risk register

S2 - Safe systems, pathways and transitions
Progress: 100%
Priorities: Accurate coding of key diagnoses, assessments and interventions; Workflow task management demonstrates timely action

S3 - Safeguarding
Progress: 100%
Priorities: Safeguarding Lead +/- Deputy clear to staff; Safeguarding Administration Lead clear to staff; Clinical Team Meetings - Agenda, notes and actions

S4 - Involving people to manage risks
Progress: 100%
Priorities: Meaningful annual medication review - any patient; Meaningful annual medication review - age > 75y; Evidence of polypharmacy Structured Medication Review

S5 - Safe environments
Progress: 100%
Priorities: Daily Cleaning; Emergency Medications: Doctors Bags: In date and appropriate

S6 - Safe people
Progress: 100%

Real-GP world topics

Accurate indicative score

We get all your evidence in order

CQC Ready has built in translation so you don't need to worry about gathering your evidence into quality statements in the way the CQC want it.

Older people 20 items Long-term conditions 16 items Families, children, and young people 14 items Working people 12 items

Older people

▼ Older people (20 items)

Achievement of Local... Effective triage and home visits for housebo...
Needs assessment... Promotion of wellbeing and self-care through...
Reasonable... Online consultation review process
Steps taken to mitigate/ address digital exclu...

Safe

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S1 - Learning culture (14 items)
Clinical Team Meetings - Agenda, notes and actions
Learning Events & Significant Incidents review process
Protected Learning Time
Risk management - Identification, management and mitigation of risk
Shared learning with other organisations

Dealing with alerts
MHRA Safety Alerts: Process to review, share, act
Quality areas of concern addressed
Safety Events Reporting
Staff aware on how to report a concern

Learning & Development Programme
Minor surgery audit of procedures & histology
Raising a concern/ reporting an incident Internal & external
SEA & Reference for CQC guidance on Significant Event Analysis

S2 - Safe systems, pathways and transitions (34 items)

S3 - Safeguarding (34 items)

Align to Population Groups

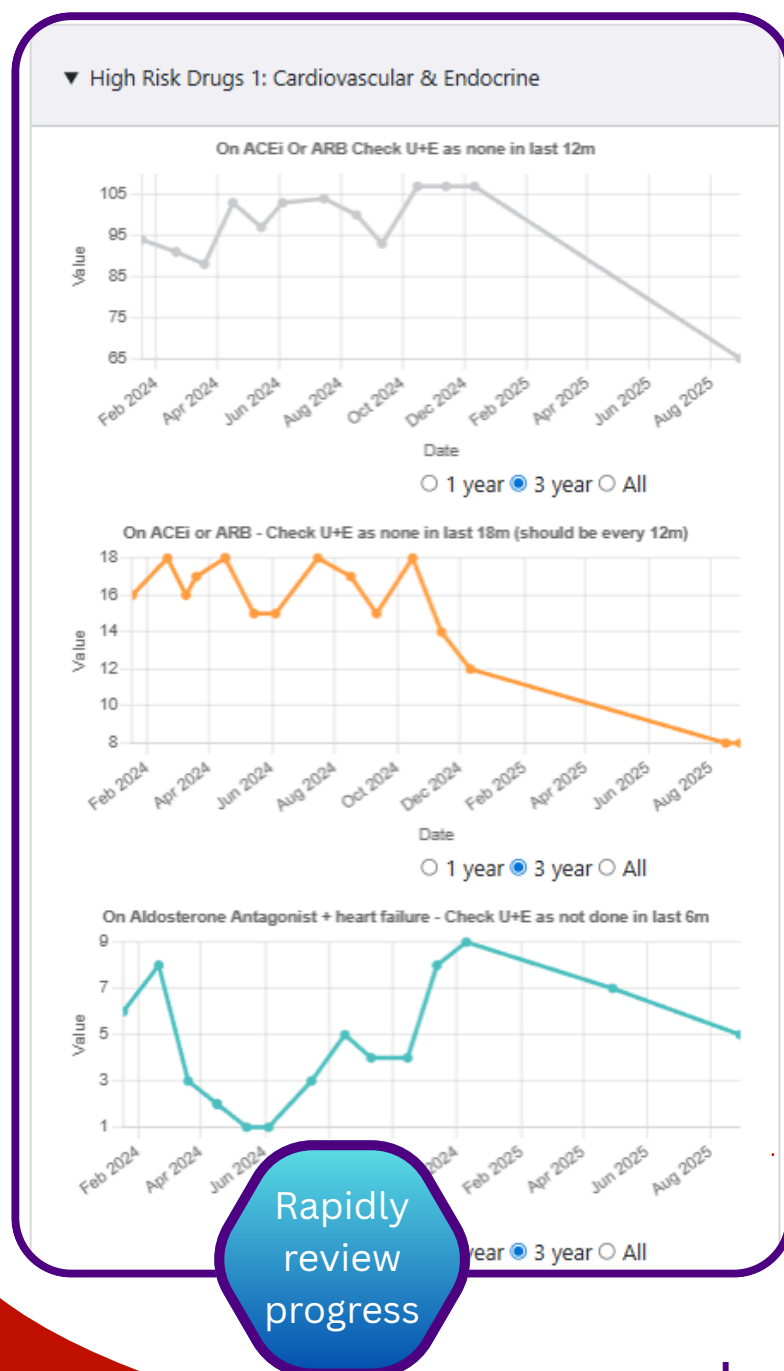
Translate evidence to QS



CQC Ready

Like data? So does the CQC

The CQC use around 100 standardised searches to interrogate your electronic health record and drill down into patient cases. Using these searches also helps improve patient care. That's where our bulk data entry and automated charting come in.



Take it a step further and add custom metrics

Want to track the number of letters awaiting coding or track antibiotic prescribing? No problem.

Just add a custom metric to any topic and we will chart it for you.



CQC Ready

Collaborate with your friends

CQC Ready has PCN and practice collaboration built in meaning you can share evidence with practices you trust - available on each topic page ready to review. This can provide ideas and help as a barometer.

No need to chase your PCN up for assurance on processes and policies. PCN services can assure practices directly via the platform.

[Questions](#)[Evidence](#)[Charts](#)[Custom metrics](#)[Tasks](#)[Collaboration](#)

Evidence shared with you through your network.

Clear process & audit trail re: medication changes

Evidence (Updated: 25/05/2025) By Blundellsands Surgery

Evidence of polypharmacy Structured Medication Review (SMR)

Evidence (Updated: 25/05/2025) By Blundellsands Surgery

Meaningful annual medication review - age > 75y

Evidence (Updated: 25/05/2025) By Blundellsands Surgery

Meaningful annual medication review - any patient

Evidence (Updated: 25/05/2025) By Blundellsands Surgery

Practice prescribing protocols and governance for Medicines Management Hub

Evidence (Updated: 26/05/2025) By Blundellsands Surgery

Prescribing Protocol

Policy (Updated: 25/05/2025) By Blundellsands Surgery

Prescribing optimised for climate protection

Evidence (Updated: 25/05/2025) By Blundellsands Surgery

Process for identifying high risk medications for review

Evidence (Updated: 26/05/2025) By Blundellsands Surgery

Process for investigating unusual prescribing

Evidence (Updated: 25/05/2025) By Blundellsands Surgery

Safe handling of requests for repeat medications

Evidence (Updated: 26/05/2025) By Blundellsands Surgery

Evidence shared with you through CQC Ready.

Quick Glance Medication Review Policy

Policy (Updated: 29/07/2025) By Mosslands Medical Practice

Medication Review Policy

Policy (Updated: 15/08/2025) By Mosslands Medical Practice

One click and your evidence is shared

[Share my evidence](#)

When the inspector comes knocking, make your's and their job easy by sending an access token. They can only see your evidence and just for as long as you want.



CQC Ready

We are all about supporting our colleagues...

So let us know how you are getting on, need help or have suggestions to make CQC Ready even better. We work with responsive developers and each month we host an opportunity to check in face-to-face at our Support Webinar.



Connect via cqc-ready.org or hello@cqc-ready.org



PCN
Demo



Monthly
Webinar



Getting
Started



PM
check in



Support
Newsletter



Feedback
Form



...which is why CQC Ready is great value

- **PCN Grouping:** 4.5ppp/ year one and 7.5ppp thereafter - All Practices & PCN services linked to facilitate collaboration
- **Practice Premium:** £499/ year one and £749 thereafter
- **Practice Standard:** £499/year